

Sustainability Performance Report

Version 3.0

Sustainability Performance Report

GRI G-4

Period under review: 2014 – 2016

CONTENTS / GRI INDEX
General basic information
Strategy and analysis

G4-1	Statement by the Board	5
------	------------------------	---

Organisation profile

G4-3	Name of organisation	6
G4-4	Most important brands and products	6
G4-5	Duravit AG headquarters	6
G4-6	Number and name of countries	6
G4-7	Ownership structure and legal form	6
G4-8	Geographic market breakdown	6
G4-9	Company size	6
G4-10	Employment profile	6
G4-11	Percentage of employees affected by collective agreements	7
G4-12	Description of the supply chain with regard to primary products	7
G4-13	Key changes regarding size, structure and ownership	7
G4-14	Precautionary approach and precautionary principle	7
G4-15	Support of external initiatives	7
G4-16	Association membership	7

Essential aspects and boundaries

G4-17	List of all companies contained in the consolidated annual accounts	7
G4-18	Process specifying report contents	7
G4-19	List of aspects included in the report	7
G4-20	Aspects of internal importance only	8
G4-21	Aspects of external importance only	8
G4-22	Reformulation of previous reports	8
G4-23	Changes to aspects in previous reports	8

Integration of stakeholders

G4-24	List of integrated stakeholders	8
G4-25	Basis for determining and selecting stakeholders	8
G4-26	Approach applied for integrating stakeholders	8
G4-27	Most important issues according to stakeholder feedback	8

Report profile

G4-28	Period under review	8
G4-29	Date of previous report	8
G4-30	Frequency of the Sustainability Report	8
G4-31	Contact for queries relating to the Sustainability Report	8
G4-32	"Comprehensive" or "Core" option	8
G4-33	Strategy and practice of external auditing	8

Company management

G4-34	Management structure at Duravit AG, including controlling body	8
-------	--	---

Ethics and integrity

G4-56	Values, principles, standards and code of conduct at Duravit AG	8
-------	---	---

Specific basic information
Economic issues

G4-DMA	Economic issues	9
--------	-----------------	---

Economic performance

G4-EC1	Economic value earned directly and distributed	9
G4-EC3	Commitment covered by the performance-based pension plan	9

Indirect economic aspects

G4-EC7	Development and effects of infrastructure services and subsidised services	9
--------	--	---

Procurement

G4-EC9	Percentage of expenditure for local suppliers at primary business locations	9
--------	---	---

Ecological issues

G4-DMA	Ecological issues	9
--------	-------------------	---

Materials

G4-EN1	Materials deployed by weight or volume	10
G4-EN2	Percentage of secondary raw materials	10

Energy

G4-EN3	Energy consumption within the organisation	10
G4-EN4	Energy consumption outside the organisation	10
G4-EN5	Energy intensity	11
G4-EN7	Reducing energy requirements for products and services	11

Water

G4-EN8	Total water tapped by source	11
G4-EN10	Percentage and total volume of reused water	11

Emissions

G4-EN15	Direct greenhouse gas emissions (Scope 1)	11
G4-EN16	Indirect greenhouse gas emissions (Scope 2)	11
G4-EN18	Intensity of greenhouse gas emissions	11
G4-EN21	NOx, SOx and other significant emissions into air	12

Waste water and waste

G4-EN22	Total water discharge by quality and discharge point	12
G4-EN23	Recycling rates	12
G4-EN25	Weight of hazardous waste	12

Products and services

G4-EN27	Ecological improvements of products and services	12
G4-EN28	Percentage of sold goods returned, incl. packaging	13

Environmental protection expenses

G4-EN31	Total environmental protection expenses and investments by type	13
---------	---	----

CONTENTS / GRI INDEX
Complaints procedure relating to ecological aspects

G4-EN34	Number of complaints concerning ecological impact	13
---------	---	----

Social issues

G4-DMA	Social responsibility	13
--------	-----------------------	----

Working practices and decent employment

G4-LA1	Fluctuation	13
--------	-------------	----

Employer-employee relations

G4-LA4	Minimum notice periods for operational changes, including information on whether they are outlined in collective agreements	13
--------	---	----

Health and safety

G4-LA6	Illness and absence rates	13
--------	---------------------------	----

Education and training

G4-LA9	Average annual hours invested in education and training	13
G4-LA11	Employee evaluation	13

Diversity and equal opportunities

G4-LA12	Diversity and equal opportunities	13
---------	-----------------------------------	----

Complaints procedure relating to working practices

G4-LA16	Number of complaints relating to working practices submitted, processes and solved via formal complaints procedures	14
---------	---	----

Human rights

G4-HR4	Business locations and suppliers established for whom the right of employees to freedom of association and collective negotiations is violated or could be significantly endangered, and measures taken to protect these rights	14
--------	---	----

Company

G4-S01	Incorporation of local sites	14
--------	------------------------------	----

Product responsibility

G4-PR1	Audited product categories and services Inspections comply with the requirements of ISO 9001.	14
G4-PR3	Information on products and services	14
G4-PR8	Number of complaints concerning customer privacy and privacy violations	14

STRATEGY AND ANALYSIS

G4-1 Statement by the Board

200 years of Duravit – an anniversary indicating the value of striving towards perfection, consistency and authenticity. And one which encourages us to keep pursuing our vision of designing the bathroom of the future – “Your future bathroom”. This also includes a consciousness of sustainable thinking and action which has characterised Duravit corporate history for several decades. All locations are subject to systematic environmental and energy management and are certified to ISO 14001, ISO 50001 and ISO 9001. The issue of sustainability is one for which the entire Management Board is responsible. This guarantees that CSR is implemented seriously and credibly in the company “from the top down”. By creating the new position of “Health, Security, Environment and Technical Risk Manager” on 1 January 2017, Duravit underlines the importance of these issues for the company. Within the framework of the anniversary year, our Sustainability Performance Report was amended. It compares the periods of 2011 – 2013 and 2014 – 2016. The Global Reporting Initiative is still used as a framework. The monitoring system in accordance with GRI is subject to auditing by an independent external company. And increasingly stringent requirements will also continue to apply in the future for responsible management of resources in the construction industry. This is also accompanied by increased requirements on the sanitaryware sector to align its products in a sustainable manner. Institut Bauen und Umwelt e.V. awarded Duravit Environmental Product Declarations (EPDs) for the sanitaryware ceramics and sanitaryware acrylic product groups and the company also aspires to achieve one for its DuraSolid product group in 2018. An EPD indicates the environmental properties of a product as well as the company's awareness of its responsibility in terms of sustainable building. As a general rule, the goal for the years to come is to keep both energy and raw material consumption as well as emissions as low as possible and to continue to permanently lower the respective figures. In view of the three pillars of sustainability, we have set ourselves goals of further improvements in all areas. **The ecological goals** are based on the premise of continued conservation of resources. Specific goals are defined on the basis of our energy and environment management. In order to measure success, parameters are defined which must be achieved within a certain period of time. Using input-output diagrams, development at each plant is monitored in

detail. The new DuraCeram material saves resources. Reducing raw materials is also coupled with a reduction in energy requirements, reducing environmental CO2 emissions by approx. 28.6 tonnes. For this success, Duravit was distinguished by the Ministry for Environment, Climate and the Energy Sector in Baden-Württemberg as one of “100 operations for resource efficiency”. The **economic goals** focus on research and development, whereby new manufacturing technologies, new product technologies and new materials are involved. DuraCeram permits the production of thin-walled sink basins with a 28% reduction in weight, enabling annual raw materials to the volume of 22 tonnes to be saved while simultaneously reducing energy consumption. Duravit plans to use a micro gas turbine for the generation of electricity and heat at the Hornberg site in 2017. Despite a slight decline in order volume accompanied by increased operating costs, income was increased by almost 4.5% and equity share by 26%. Our concept of sustainability extends beyond product- and production-related environmental aspects to include social topics. **Social responsibility** at Duravit focuses on people. Various measures and offers aim to develop and maintain employee retention over the long term, whereby apprenticeships and further training, industrial safety, health care and social security are the main topics. We have also been supporting clubs, ducation, social projects, art and culture at our sites for many years in an effort to promote the people around us.

Dr. Frank Richter Thomas Stammel Martin Winkle



HIERMIT WIRD BESCHEINIGT, DASS DIE DURAVIT AG

DIE ANFORDERUNGEN EINER NEUTRALEN PLAUSIBILITÄTSPRÜFUNG ZUR ERSTELLUNG EINES NACHHALTIGKEITSBERICHTES ENTSPRECHEND DEN KRITERIEN DER GRI UND DER SGS-TÜV SAAR DATENERFASSUNG

GREENORGANISATION
ERFÜLLT.

FOLGENDE AUSSERORDENTLICHE ERGEBNISSE NACHHALTIGER BEMÜHUNGEN SIND EXKLUSIV HERVORZUHEBEN. WEITERE DATEN SIND DEN DATENBLÄTTERN ZU ENTNEHMEN.

ÖKONOMIE AG:	■ EIGENKAPITALQUOTE	STEIGERUNG UM	26,76%
ÖKOLOGIE AG:	■ ERNEUERBARE MATERIALIEN	STEIGERUNG UM	5%
	■ ERNEUERBARE ENERGIEN SCHENKENZELL	STEIGERUNG UM	5,48%
	■ STROM AUS WASSERKRAFT SCHENKENZELL	STEIGERUNG UM	85,8%
	■ WASSERRECYCLING HORNBURG	STEIGERUNG UM	> 9,2%
	■ RECYCLINGQUOTE FÜR BEIDE STANDORTE	STEIGERUNG 2016 AUF	100%
	■ AUSGABEN UMWELTSCHUTZ HORNBURG PRO TYPPRODUKT	STEIGERUNG UM	> 60%
SOZIALES AG:	■ PERSONELLE VERÄNDERUNG	VERÄNDERUNG	0,38%
AUSZEICHNUNG:	■ AUSZEICHNUNG VOM MINISTERIUM FÜR UMWELT, KUMA UND ENERGIEWIRTSCHAFT BAWÜ „100 BETRIEBE FÜR RESSOURCENEFFIZIENZ“		
ZIELSETZUNG AG:	■ INBETRIEBNAHME EINER MIKROGASTURBINE	AB 2017	
	■ EPD-REGISTRIERUNG FÜR DAS MATERIAL DURASOLID	AB 2017	

DAS AN DIE GRI-NACHHALTIGKEITSBERICHTERSTATTUNG ADAPTIERTE AUDITIERUNGS- UND ZERTIFIZIERUNGSPROGRAMM GREENORGANISATION ÜBERPRÜFT STRINGENT DIE NACHHALTIGE ENTWICKLUNG AUSSCHLIESSLICH ANHAND BELEGBARER ZAHLEN.

PERIODE: 01.01.2014-31.12.2016
DATUM DES AUDITS: 10./11. APRIL 2018, HORNBURG/SCHENKENZELL

ZERTIFIKATSNUMMER: SGS-G003-1219-20
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LUDWIGSHAFEN, DEN 01.06.2018



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DER SGS-TÜV SAAR ALS JOINT VENTURE VON SGS UND TÜV SAARLAND E. V. SICHERT ZUVERLÄSSIGKEIT UND QUALITÄT VON PROZESSEN, PRODUKTEN UND TECHNISCHEN DIENSTLEISTUNGEN.

Reporting in accordance with GRI G-4

In 2014, Duravit AG drew up a Sustainability Report for the first time which complies with the Global Reporting Initiative G4 guidelines on sustainability reports. This report has been audited by an independent auditing company.

BASIC INFORMATION

Organisation profile

G4-3 Name of organisation

The system boundary is represented by Duravit AG with its facilities in Hornberg and Schenkenzell from gate to gate, including transport to the central warehouse in Achern and direct deliveries to Duravit UK.

G4-4 Most important brands and products

The business purpose of DURAVIT AG concerns the development, manufacture and distribution of all types of sanitaryware products made of ceramic or other materials such as acrylic and mineral cast products ("DuraSolid") as well as supplementary and ancillary products.

Products include:

- Ceramic products
- Bathroom furnishings
- Bathroom accessories
- Bathtubs and spa products
- Shower toilets and shower-toilet seats

G4-5 Duravit AG headquarters

Hornberg (Germany)

G4-6 Number and name of countries

Germany, corresponding with the system boundary, see G4-3

G4-7 Ownership structure and legal form

The company was transformed into a public limited company called Duravit AG in 1988 and features the following ownership structure: 75% -1 share owned by the family 25% +1 share owned by Keramik Holding Laufen, Switzerland until the end of 2015. In early 2016, Franke Holding AG acquired the shares making it the new shareholder.

Shares are not freely tradable which means CSR reporting can be dispensed with.

G4-8 Geographic market breakdown

Duravit supplies skilled tradesmen through the specialist wholesale trade who install the products at the end consumers' or in construction projects. Architects and planners work for investors or property developers and play a significant role in the decision process. A team of field service employees provides the specialist wholesale trade and installers with comprehensive support while the property consultant team advises and supports architects and planners. The essential sales markets are Central and Northern Europe, in particular Germany, Italy, Spain, Great Britain and France, as well as Egypt, Tunisia, the Middle East, China, India, the USA and South Africa.

G4-9 Company size

Duravit AG is located in Hornberg and Schenkenzell.

The following figures were established for these locations:

		Ø 2011/13	Ø 2014/16	Delta %
Total number of employees		789	786	-0,38
Revenues (net)	KEUR	238.827	255.931	7,16
Other income	KEUR	23.131	17.990	-22,23
Total revenue	KEUR	261.959	273.921*	4,56
Manufacturing costs	KEUR	146.545	165.992	13,20
Distribution costs	KEUR	67.310	70.851	5,26
Administrative costs	KEUR	12.561	13.470	7,23
Other costs	KEUR	14.607	10.060	-31,13
Total costs	KEUR	241.026	260.374	8,03
Total assets	KEUR	217.174	248.343	14,35
Liabilities	KEUR	80.405	74.977	-6,75
Equity capital	KEUR	136.769	173.366	26,76
Large parts made of sanitary-ware ceramic	Pce.	277.592	277.165	-0,15
Large bathroom furnishings	Pce.	103.031**	98.162	-4,73
Total	Pce.	329.120	375.327	14,04

* Statements as per BiLRUG since 2015 – other income in total revenue

** Wert 2011/13 value, revised

		Ø 2011/13	Ø 2014/16	Delta %
Employment index	E*/t	0,1039	0,1091	5,01
Sales revenue index	EUR/t	31.420	35.522	13,05
Total revenue index	EUR/t	34.488	36.793	6,68
Manufacturing costs index	EUR/t	19.286	23.025	19,38
Total cost index	EUR/t	31.731	36.149	13,92
Productivity index	t/E*	9.65	9.17	-4,94
	Prod./E*	417	477	14,56

* Employees

G4-10 Employment profile

Total number of employees at Duravit AG to year's end (excl. Management Board, trainees, dual university students, interns, representatives)

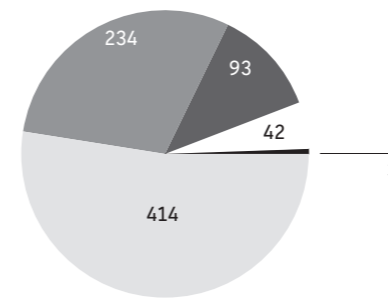
		Ø 2011/13	Ø 2014/16	Delta %
Total number of employees		789	786	-0,38
Full-time employees		706	692	-1,94
Part-time employees		83	91	9,24
Employees in Hornberg		630	632	0,32
Employees in Schenkenzell		159	151	-5,03
Male employees		563	568	0,89
Female employees		226	218	-3,39
Employees of German nationality		692	673	-2,75
Employees of foreign nationality		97	110	13,40
Employees < 30 years of age		117	109	-6,84
Employees 30 – 50 years of age		415	376	-9,48
Employees > 50 years of age		257	298	16,08
Employees in Logistics		3	3	-11,11
Employees in Technology		437	414	-5,19
Employees in Sales / Marketing		293	234	-20,25
Employees in Finance/Administration		56	93	66,07
Trainees / Dual university students		43	42	-3,10
Employees in foreign representations of Duravit AG		8	5	-40,00
External employees (leased workers)		1	0,67	-33,33
Employees with self-employed status		2	0	-100,00
Migration balance (additions/departures)		-2	3	266,67

		Ø 2011/13	Ø 2014/16	Delta %
Female quota index	% female employees	28,6	27,9	-0,8
Migration index	% female employees	12,3	14,1	1,8

People from a total of 26 nations work at Duravit AG.

BASIC INFORMATION

Employees by category (incl. trainees and students)



- Employees in Logistics
- Employees in Finance/Administration
- Employees in Sales/Marketing
- Employees in Technology/Production
- Trainees / Dual university students

G4-11 Percentage of employees affected by collective agreements

	Ø 2011/13	Ø 2014/16	Delta %
%	89.6	90	0,3

G4-12 Description of the supply chain with regard to primary products

E-procurement was introduced in 2014.

	Ø 2011/13	Ø 2014/16	Delta %
Monetary value of payments to suppliers	KEUR 49.086	65.248	32,9

G4-13 Important changes during the period under review in terms of size, structure and ownership structure of the organisation or its supply chain

There were no essential changes within the period under review or concerning the previous report. There was merely a change in ownership of Keramik Holding Laufen to Franke Holding AG which will not however involve any strategic changes in the area of sustainability.

G4-14 Precautionary approach and precautionary principle

As a producing company with facilities in Hornberg and Schenkenzell, Duravit AG attaches great importance to protecting its employees and the environment. For this reason, the precautionary principle plays a key role in corporate policy. This is also indicated in the form of certifications of our management systems such as Quality Management to ISO 9001, Environmental Management 14001 and Energy Management 50001. In line with our Environmental Management system, a process has been developed and established for emergency contingency plans and hazard prevention measures. Apart from emergency planning, it also includes maintenance of a plant fire service. By creating the new position of "Health, Security, Environment and Technical Risk Manager" on 1 January 2017, Duravit underlines the importance of these issues for the company.

G4-15 Support of external initiatives

Duravit AG has been supporting a range of external initiatives in the region for many years. These include the IHK (Chamber of Industry and Commerce) Freiburg as a binding initiative and wvib (Wirtschaftsverband in Baden), WRO (Wirtschaftsregion Ortenau), Naturpark Schwarzwald Mitte / Nord e.V. and Hochschwarzwald Tourismus GmbH as voluntary initiatives. The European Water Label is a voluntary system of European bathroom manufacturers in which Duravit participates and makes the water consumption values of bathroom products transparent.

G4-16 Association membership

For many years now, Duravit has been represented in leading positions in the two most significant ceramic associations DKG (Deutsche Keramische Gesellschaft e.V.) and FSKI (Fachverband Sanitärkeramische Industrie e.V.). A primary focus is attributed to joint preparation of statements on

new legislation. Long-term membership of the executive committee of the VBU (Vereinigung Badischer Unternehmerverbände e.V.) serves towards strengthening the southern Baden economic region, including all of the requisite infrastructure. Duravit is a member of other economic associations, e.g. GUS Gesellschaft für Umweltsimulation e.V., tekomp – Gesellschaft für technische Kommunikation, Rat für Formgebung.

Duravit is also represented as a member of several associations which certify sustainable and resource-saving buildings or products, e.g. Deutsche Gesellschaft für Nachhaltiges Bauen, DGNB e.V.; Institut Bauen und Umwelt e.V. (IBU), USGBC (US Green Building Council) and Water-Sense, a partnership programme of the US Environmental Protection Agency (EPA).

Essential aspects and boundaries

G4-17 List of all companies contained in the consolidated annual accounts

Duravit AG

The following are included but not referred to in the Sustainability Report: Duravit AG Ukrainian Office, Kiev / Ukraine and Duravit AG Sucursal / Argentina, Buenos Aires / Argentina

G4-18 Process specifying report contents

The essential aspects were selected from the internal goals set by Duravit AG. Aspects of relevance for the stakeholders were established using a questionnaire. In this Sustainability Report, Duravit concentrates on the areas of action of relevance for both the company and its stakeholder groups. The essential aspects and their weighting are depicted in the matrix below. Implementation was via the process steps of determination, followed by prioritisation.

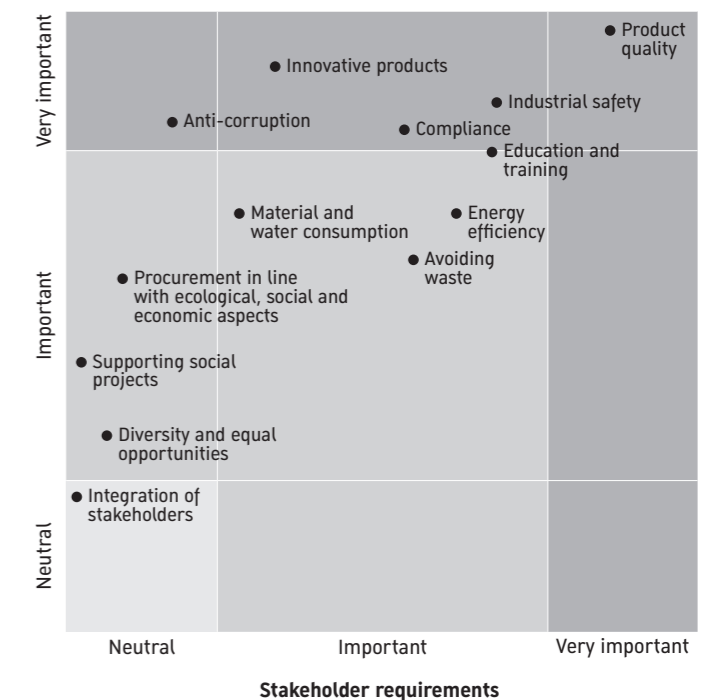
List of percentage shares of stakeholder groups surveyed:

Internal: Owners and employees 20%

External: Installers, craftsmen 19%; wholesale 16%; planners, architects, engineering agencies 20%; suppliers 13%; end consumers 7%; other 4%
The stakeholder groups involving planners, architects, engineering agencies and suppliers account for higher percentages over 2013.

Duravit AG goals

G4-19 List of aspects included in the report



BASIC INFORMATION

The aspects included in the report are derived from the umbrella terms depicted in the G4-18 matrix. Aspects and the corresponding indicators are listed in the contents.

Economic issues: Economic performance, indirect economic aspects, procurement

Ecological issues: Materials, energy, water, emissions, waste water and waste, products and services, transport, complaints procedure relating to ecological aspects

Social issues: Employment, employee-employer relationship, occupational safety and healthcare, education and training, diversity and equal opportunities, complaints procedure relating to working practices, freedom of association, local community, customer health and safety, marking products and services, protection of customer privacy

G4-20 Aspects of internal importance only

The aspect of compliance is only of essential interest within the company.

G4-21 Aspects of external importance only

With the exception of the aspect of compliance, as a general rule, there is no distinction made between internal and external aspects in terms of importance. Essential aspects, see G4-18 matrix. We also always regard the effects of our corporate activities as an encroachment of our environment which is why we attempt to minimise this influence. One key prerequisite for this is the high quality demands made by Duravit on all products and in-company processes. This has also been confirmed by the stakeholders.

G4-22 Reformulation of previous reports

Reporting has been in accordance with GRI Guidelines since 2011. No new formulations have taken place.

G4-23 Indication of changes to aspects in relation to scope and delineation from previous reports

The previous report has been supplemented to include G4-EN 18.

Integration of stakeholders

G4-24 List of integrated internal stakeholders

Internal: Employees, owners

External: Suppliers, customers, intermediaries, municipalities

The survey was anonymised. Integrated stakeholder categories, see G4-18.

G4-25 Basis for determining and selecting stakeholders

Stakeholders are regarded as all groups affected by our economic activities. In order to make a suitable selection of integrated stakeholders, we are primarily oriented towards their proximity to the Duravit AG manufacturing and value-added chain. But we are also in close contact with our stakeholders who only indirectly contribute to the success of our company.

G4-26 Approach applied for integrating stakeholders

Implementation is via the process steps of determination, prioritisation, validation and inspection. Our stakeholders are integrated using a specially-developed questionnaire which is distributed to the stakeholders. Duravit AG stakeholders are surveyed about the essential aspects of sustainability in each reporting cycle.

G4-26 Approach applied for integrating stakeholders

Implementation is via the process steps of determination, prioritisation, validation and inspection. Our stakeholders are integrated using a specially-developed questionnaire which is distributed to the stakeholders. Duravit AG stakeholders are surveyed about the essential aspects of sustainability in each reporting cycle.

G4-27 Most important issues according to stakeholder feedback

The most important issues from the stakeholders' perspective can be derived from the graphic in G4-19: product quality, innovative and sustainable products, industrial safety and compliance.

Report profile

G4-28 Period under review

2014 – 2016

G4-29 Date of previous report

Duravit AG has been drawing up Sustainability Reports since 2010. The GRI format has been used since 2011. The last report applied for the period 2011 – 2013.

G4-30 Frequency of the Sustainability Report

Every three years, as before

G4-31 Contacts for queries relating to the Sustainability Report

In the event of queries relating to the Duravit Sustainability Report, please contact: Duravit AG, Public Relations, Werderstr. 36, 78132 Hornberg, Phone +49 7833 70-0, Fax +49 7833 8585, sustainability@duravit.de, www.duravit.de/green

G4-32 "Comprehensive" or "Core" option

This report was compiled in accordance with the guidelines of the GRI at the level of "core" indicators. GRI Index, see page 2 et seq.

G4-33 Strategy and practice of external auditing

External auditing of the report in terms of conformity and integrity of data sets was examined by SGS TÜV Saar GmbH. It is based on the GRI specifications on the respective aspects and indicators as well as the GreenOrganisation data collation tool of SGS TÜV Saar GmbH co-ordinated to GRI content. The auditing procedure is based on a standardised and documented system. Conversion factors for CO2 equivalents originate from GEMIS 4.8 and the Ökobau.dat file. Information supplied by energy suppliers was multiplied by a factor of 1.1 in order to record the preliminary stages. There are no legal connections between the auditing company and Duravit AG. The entire Duravit AG Management Board is responsible for external monitoring.

Company management

G4-34 Management structure at Duravit AG, including controlling body

Duravit is controlled centrally from its corporate headquarters in Hornberg: The three-man Management Board, supported by approx. 30 senior managers, is responsible for management, alignment and control, including concerning non-financial aspects. Their tasks are largely broken down into specific functions. For particularly important and extensive strategic tasks, a Strategy Team was formed in 2014 which comprises the three Board Managers, a core team of senior managers and other management personnel depending on the respective task. The management principle at Duravit grants each employee a high degree of individual responsibility and scope of action. The leadership style is co-operative, collegial and unbureaucratic. Orientation towards targets and delegation of responsibility keep Duravit flexible and decision-friendly. The highest controlling body at Duravit AG is the 6-member Supervisory Board, comprising owners and employee representatives.

Ethics and integrity

G4-56 Values, principles, standards and code of conduct at Duravit AG

In collaboration with many employees, the Management Board at Duravit AG developed an in-company mission statement many years ago which is available to each employee as a printed brochure and personally presented to each new employee. The aim is for everyone to be intimately familiar with the Duravit corporate culture and goals, and to represent them convincingly. The company's mission statement includes issues such as brand image, brand content and brand philosophy, innovative strength, markets and internationalisation strategy, distribution channels and relationships with competitors, organisation and leadership, social accountability, growth and profits, as well as the relationship between company management and shareholders.

BASIC INFORMATION

Economic issues

G4-DMA Economic issues

Research and development are attributed great importance at Duravit, as is the issue of reducing the use of raw materials and energy as well as emissions, whereby this generally concerns new manufacturing technologies but also new product technologies or materials used in bathrooms in the future. For example, the company has succeeded in significantly reducing the shard thickness of the new DuraCeram material. All product development teams are permanently working on exploiting savings potentials for existing products with the aim of reducing the consumption of resources. Furthermore, one key objective here is to achieve and maintain maximum standards in terms of quality and feasibility of raw materials and materials. In the form of "Green Purchasing" and "Green IT" guidelines, binding procurement specifications have been established for all locations (see also G4-1, 18, 19 and 27). The specifications for the period 2011 – 2013 could be consistently implemented in terms of reducing the shard thickness of ceramic components. Orders awarded to local suppliers were increased by 42%. Waste (recyclable material) has not been landfilled since 2016. The recycling rate is 100%.

Economic performance

G4-EC1 Economic value earned directly and distributed

		Ø 2011/13	Ø 2014/16	Delta %
Revenue from products and services	KEUR	238.827	255.931	7,16
Other revenue	KEUR	23.131	17.990	-22,23
Total revenue	KEUR	261.959	273.921	4,57
Material operating costs	KEUR	119.743	130.850	9,28
Other operating costs	KEUR	4.089	3.413	-16,53
Total operating costs	KEUR	123.833	134.264	8,42
Wages and other company provisions*	KEUR	44.396	48.786	9,89
Employees	KEUR	28.116	31.273	11,23
Commercial	KEUR	14.938	15.475	3,59
Other personnel costs	KEUR	805	1.130	40,25
Pension scheme	KEUR	127	492	285,16
Professional liability association	KEUR	408	415	1,57
Payments to investors*	KEUR	1.248	4.813	285,68
Payments made to public bodies	KEUR	4.264	2.404	-43,63
Spenden	KEUR	46	25	-44,36

*The values have been revised for 2011-2013.

Operating costs for material and product components as well as other operating costs are calculated in accordance with BilRuG (see G4-9).

G4-EC3 Commitment covered by the performance-based pension plan

Performance-based company pension	Ø 2011/13	Ø 2014/16	Delta %	
Liabilities from operational resources	KEUR	15.321	18.999	24,01
Participating employees	%	99,5	98,6	-0,90

Contribution-based company pension

	Ø 2011/13	Ø 2014/16	Delta %	
Liabilities from operational resources	KEUR	225	435	93,00
Participating employees*	%	73,9	87,6	13,74

* Total number of employees at year's end (incl. Management Board, trainees / dual university students), excluding interns and representatives

Indirect economic aspects

G4-EC7 Development and effects of infrastructure services and subsidised services

Duravit regularly funds schools and universities in the region in order to promote the standard of education and thereby the opportunities for younger people, including the IHK Lernfabrik, for example. Furthermore, around fifty sports clubs in the vicinity of both locations receive regular contributions. In rural regions in particular, they undertake key tasks with regard to social contacts among children and adolescents.

Procurement

G4-EC9 Percentage of expenditure for local suppliers at primary business locations

	Ø 2011/13	Ø 2014/16	Delta %	
Percentage of local suppliers involved in purchasing budget	%	32	75	42

Economic indices

	Ø 2011/13	Ø 2014/16	Delta %	
Economic value generated per tonne of goods	EUR/t	14.240	11.951	-16,07
Coverage of pension entitlements	EUR/emp.	19.581	24.819	26,75
Social investments per value generated	%	0,20	0,16	-0,04

Ecological issues

G4-DMA Ecological issues

All of the ecological goals pursued in this context are based on the premise of continued conservation of resources. As early as 2012, Duravit formulated a "roadmap" as a guideline defining specific measures by 2020 based on the 50001 Energy Management standard and the 14001 Environmental Management standard. In order to measure success, parameters were also specified which must be achieved within a defined period of time. Development can be tracked in detail using Input-Output diagrams generated for each plant. Duravit met all of the specifications for 2013 and generated EPDs (Environmental Product Declarations) for sanitary ceramic products as well as for sanitary acrylic products. An EPD is based on independently verified data from life cycle assessments, inventory analyses or information modules. In the area of bathroom furnishings, the objectives of a PEFC (Programme for the Endorsement of Forest Certification schemes) system were implemented throughout the entire supply chain. This means that all wood used exclusively originates from forests in which active and sustainable forest management is applied. Certification of Duravit AG to ISO 14001 and ISO 50001 in 2012 includes a commitment to legal conformity (compliance) for all ecological aspects which Duravit complies with in all processes. In some cases, laws and guidelines are even exceeded. Nevertheless, Duravit constantly sets itself new goals in an effort to keep improving.

Basic ecological information

The ecological information is depicted separately in some cases for the two locations and together in other cases but under the same indicator.

ECOLOGICAL ISSUES

Materials

G4-EN1 Materials deployed by weight or volume

Hornberg	Ø 2011/13	Ø 2014/16	Delta %
Raw material 1: clay	t 2.267,26	2.068,27	-8,78
Raw material 2: kaolin	t 1.648,79	1.460,40	-11,43
Raw material 3: hard materials (e.g. quartz, fireclay, feldspar)	t 3.555,88	3.579,66	0,67
Raw material 4: frits	t 34,99	37,00	5,74
Raw material 5: pigments	t 4,17	5,67	35,75
Auxiliary & operating material Production*	t 106,86	121,63	13,82
Operating material: moulding plaster	t 414,38	480,67	16,00
Operating material: synthetic resin for moulds	t 38,10	24,51	-35,68
Operating material: shrinkage plates	t 717,33	353,33	-50,74
Operating material: waste water chemicals	t 28,33	30,90	9,05
Semi-finished products and parts: assembly accessories	t -	13,86	
Packaging 1: cardboard	t 147,11	426,33	189,81
Packaging 2: stretch foil & shrink wrap	t 6,37	7,50	17,76
Packaging 3: interim layers	t -	3,84	

*Auxiliary and operating materials integrated in the product

Material indices: Hornberg	Ø 2011/13	Ø 2014/16	Delta %
Raw material index	t/t Prod. 1,56	1,56	0,20
Operating material index	t/t Prod. 0,25	0,19	-22,51
Semi-finished products and parts index	t/t Prod. -	0,00	
Packaging index	t/t Prod. 0,03	0,09	197,90
Total material index	t/t Prod. 1,84	1,85	0,71
Renewable materials	% 1,64	5,00	3,36

Material indices: Schenkzell	Ø 2011/13	Ø 2014/16	Delta %
Raw material 1: particle board / MDF / laminates	t 1.967	2.142	8,92
Raw material 2: plastic / acrylic / PUR	t 269	76	-71,62
Raw material 3: edge material	t 54	32	-40,42
Raw material 4: plywood	t 64	38	-40,88
Auxiliary & operating material 1: varnish*	t 18	22	23,89
Auxiliary & operating material 2: glues and pastes*	t 5,43	5,40	-0,58
Semi-finished products and parts: extruded aluminium profiles	t 38	18	-52,61
Semi-finished products and parts: fittings / accessories	t 519	472	-8,97
Semi-finished products and parts: glass / mirrors	t 310	179	-42,22
Packaging 1: cardboard / packaging / paper / labels	t 432	429	-0,64
Packaging 2: disposable pallets	t 208	221	6,26

* Auxiliary and operating materials integrated in the product

Material indices: Schenkzell	Ø 2011/13	Ø 2014/16	Delta %
Raw material index	t/t Prod. 0,87	0,91	5,58
Operating material index	t/t Prod. -	-	
Semi-finished products and parts index	t/t Prod. 0,32	0,26	-16,69
Packaging index	t/t Prod. 0,23	0,25	8,15
Total material index	t/t Prod. 1,42	1,43	1,01
Renewable materials	% 68,75	77,96	9,21

G4-EN2 Percentage of secondary raw materials

Schenkzell	Ø 2011/13	Ø 2014/16	Delta %
Raw material 1: Percentage of recycled particle board (10-30%) [†]	t -	525	
Percentage of total raw material requirements	% -	14,47	

Particle boards include recycled wood and this percentage is a secondary raw material.

Total material indices	Ø 2011/13	Ø 2014/16	Delta %
Raw material index	t/t Prod. 1,31	1,33	1,66
Operating material index	t/t Prod. 0,16	0,12	-20,89
Semi-finished products and parts index	t/t Prod. 0,11	0,09	-16,98
Packaging index	t/t Prod. 0,10	0,15	43,65
Total material index	t/t Prod. 1,69	1,70	0,89
Renewable materials	% 21,53	26,58	5,05

Energy

G4-EN3 Energy consumption within the organisation

Hornberg	Ø 2011/13*	Ø 2014/16	Delta %
Total electricity procured externally	MWh/a 6.826,26	5.829,77	-14,60
Percentage of electricity from renewable energies	% 43,40	42,75	-0,65
Primary energy heating oil, diesel	MWh/a 39,19	68	73,76
Primary energy natural gas	MWh/a 29584,10	30.826	4,20
Renewable energies	% 8,04	6,78	-1,26

*The values have been revised for 2011-2013.

Schenkzell	Ø 2011/13	Ø 2014/16	Delta %
Electricity procured externally: MIX	MWh/a 2.302,67	1868,67	-18,85
Electricity procured externally: hydropower	MWh/a 176,00	327,00	85,80
Electricity from renewable energies	% 43,56	46,97	3,41
Heating oil	MWh/a 25,40	12,38	-51,26
Natural gas	MWh/a 59,39	55,95	-5,79
Liquid gas	MWh/a 31,12	25,67	-17,51
Particle board	MWh/a 1.722,67	1.492,37	-13,37
Renewable energies	% 57,74	64,36	6,62

G4-EN4 Energy consumption outside the organisation

Reliable data is only possible for downstream transport from Hornberg or Schenkzell to the central warehouse in Achern.

ECOLOGICAL ISSUES

Total outside the organisation	Ø 2011/13	Ø 2014/16	Delta %
Business travel	MWh/a 1.376	1.376	0,00
Downstream transport by truck: Hornberg central warehouse	MWh/a 176,10	168,10	-4,55
Downstream transport by truck: Schenkzell central warehouse	MWh/a 71,73	61,70	-13,98
Downstream transport by truck: Schenkzell UK	MWh/a n.a.	94	

G4-EN5 Energy intensity

Hornberg	Ø 2011/13	Ø 2014/16	Delta %
Electricity	MWh/t* 1,40	1,25	-10,5
Natural gas	MWh/t* 6,07	6,63	9,19

*saleable ceramic

Schenkzell	Ø 2011/13	Ø 2014/16	Delta %
Electricity	MWh/t* 0,90	0,86	-4,44
Natural gas	MWh/t* 0,043	0,037	-12,69
Thermal utilisation of particle board	MWh/t* 0,63	0,58	-7,68

*saleable bathroom furnishings

The percentage of renewable energies at the Schenkzell site could be increased by 6.62% during the period under review but the overall percentage decreased by 1.54%.

Total energy indices	Ø 2011/13	Ø 2014/16	Delta %
Electricity procured externally	MWh/t* 1,22	1,12	-8,62
Primary energy	MWh/t* 3,91	4,30	9,95
Other energy sources	MWh/t* 0,23	0,21	-9,14
Total energy index within the organisation	MWh/t* 5,36	5,62	4,91
Business travel	MWh/t* 0,18	0,19	5,53
Downstream transport by truck	MWh/t* 0,03	0,04	24,52
Total energy index outside the organisation	MWh/t* 0,21	0,23	8,42
Total energy index	MWh/t* 5,57	5,89	5,70
Renewable energies	% 13,94	12,38	-1,56

* product

G4-EN7 Reducing energy requirements for products and services

Wherever it makes ecological sense, Duravit has been deploying resource-saving LEDs for many years, e.g. for light and coloured light programmes in bathtubs, whirlpools, pools and saunas, as well as for the operating elements in bathtubs or mirrors with integrated light. LEDs are largely used for lighting bathroom furnishings. All bathroom furnishings bear an energy consumption label. The SensoWash® shower-toilet seat features functions for intelligent and economical handling of resources such as specific generation of hot water as required and an energy-saving mode. The seat heating switches off automatically and has a timer function. In the form of SensoWash® Slim, Duravit offers a complete shower toilet with even lower electricity consumption. Energy requirements could be reduced for whirl systems for whirlpools and pools using a newly-developed fan. This is also confirmed and certified by external tests. There are goals to achieve further energy savings.

Water

G4-EN8 Total water tapped by source

Hornberg	Ø 2011/13	Ø 2014/16	Delta %
Water tapped from own source	m³ 1.157	1.385	19,67
Municipal water tapped	m³ 32.525	30.233	-7,05
Total water tapped	m³ 33.682	31.618	-6,13

Water consumption could be reduced in Hornberg.

Schenkzell	Ø 2011/13	Ø 2014/16	Delta %
Water tapped from own source	m³ -	0	0,00
Municipal water tapped	m³ 1.092	1.209	10,71
Total water tapped	m³ 1.092	1.209	10,71

G4-EN10 Percentage and total volume of reused water

Hornberg	Ø 2011/13	Ø 2014/16	Delta %
Treated water Production	m³ 50.666	50.973	0,60
Reused water	m³ 50.666	50.973	0,60
Reused water	% 152,48	161,74	6,07

The percentage of recycled water could be increased in Hornberg.

Total water indices	Ø 2011/13	Ø 2014/16	Delta %
Fresh water index	m³/t Prod. 4,57	4,56	-0,19
Recycled water index	m³/t Prod. 6,70	7,09	5,79
Total water index	m³/t Prod. 11,26	11,65	3,46

The percentage of water recycled increased by more than 5%.

Emissions

G4-EN15 Direct greenhouse gas emissions (Scope 1)

	Ø 2011/13	Ø 2014/16	Delta %
Primary energy at Hornberg	t CO ₂ equiv. 7.260	7.728	6,44
Primary energy at Schenkzell	t CO ₂ equiv. 670	578	-13,66

Greenhouse gas emissions and conversion factors as per GEMIS

G4-EN16 Indirect greenhouse gas emissions (Scope 2)

	Ø 2011/13	Ø 2014/16	Delta %
Electricity at Hornberg	t CO ₂ equiv. 2.794	3.347	19,79
Information supplied by EGT energy supplier +10% for preliminary stage			
Electricity at Schenkzell	t CO ₂ equiv. 987	1.170	18,53

Information supplied by EGT/SÜWAG energy supplier +10% for preliminary stage

Total emissions index	Ø 2011/13	Ø 2014/16	Delta %
Emissions index of greenhouse gas emissions within the organisation	t/t Product 1,54	1,78	15,68
Emissions index of greenhouse gas emissions outside the organisation	t/t Product 0,053	0,056	4,41
Sales and downstream transport	t/t Product -	-	
Total emissions index	t/t Product 1,59	1,84	15,54

G4-EN18 Intensity of greenhouse gas emissions

Hornberg	Ø 2011/13	Ø 2014/16	Delta %
Emissions index of greenhouse gas emissions within the organisation	t CO ₂ equiv./t Ceramic 2,06	2,38	15,54
Emissions index of greenhouse gas emissions outside the organisation	t CO ₂ equiv./t Ceramic 0,07	0,08	14,03
Total emissions index	t CO ₂ equiv./t Ceramic 2,14	2,46	14,95

ECOLOGICAL ISSUES

Schenkenzell		Ø 2011/13	Ø 2014/16	Delta %
Emissions index of greenhouse gas emissions within the organisation	t CO ₂ equiv./t Furnishings	0,60	0,69	14,54
Emissions index of greenhouse gas emissions outside the organisation	t CO ₂ equiv./t Furnishings	0,006	0,011	83,58
Total emissions index	t CO ₂ equiv./t Furnishings	0,61	0,70	15,26

Increase through direct transport to UK

G4-EN21 NOx, SOx and other significant emissions into air

Hornberg		Ø 2011/13	Ø 2014/16	Delta %
Nitrogen oxides	t	3,5561	3,33	-6,33
Sulphur oxides	t	1,5906	1,70	6,97
Solids (dust)	t	0,0833	0,08	-3,85
Hydrogen fluoride	t	0,0500	0,05	-0,58
Hydrogen fluoride	t	0,0333	0,04	32,18
Total other emissions into air	t	5,31	5,21	-1,95

Measured every 3 years

Schenkenzell		Ø 2011/13	Ø 2014/16	Delta %
Volatile organic compounds: VOC	t	3,96	5,84	47,51
Fine particles (dust)	t	1,10	0,75	-32,24
Total other emissions into air	t	5,06	6,57	29,86

Waste water and waste

G4-EN22 Total water discharge by quality and discharge point

		Ø 2011/13	Ø 2014/16	Delta %
Hornberg	m ³	24.579	26.294	6,98
Schenkenzell	m ³	1.092	1.209	10,71

Waste water at Hornberg is examined for lead, cadmium, copper, nickel, zinc, chrome and cobalt and the limit values are fallen far short of; the substances are often no longer detectable.

Waste water from Schenkenzell does not come from production and corresponds with domestic waste water.

G4-EN23 Utilisation rates in Hornberg

						Delta %	
							Ø 2011/13
Plaster mould breakage	t	x	x	x	615	625	1,63
Filter lime / Residual lime	t		x		25	17*	-31,58
Clean break, coloured	t		x		22	45	103,11
Clean break and shrinkage plates	t	x			735	697	-5,17
Filter cake	t	x	x		834	755	-9,44
Kiln furniture	t	x			8	10	30,43
Waste wood	t		x		53	67	26,19
Cardboard, paper	t	x			92	82	-10,76

Foil	t	x			5	4	-19,57
PVC	t		x		2	4	77,14
Diverse plastic waste	t		x		32	39	22,19
Residual waste, municipal waste	t			x	76	67	-12,41
Raw mixtures prior to firing	t		x		217	268	23,14
Waste oil / Sludge	t	x			3	5	56,67
Diverse hazardous waste	t	x	x		10	5	-49,68
Scrap	t	x			32	30	-6,49
Utilisation rate	%				77,51	88,97	11,46

Source: LCAs, monthly reports

* Filter lime / Residual lime was classified as hazardous waste in 2016.

One positive development in Hornberg concerns the area of packaging where there were savings of 10% cardboard and more than 20% foil. The percentage of recyclable waste was also increased by more than 11%.

Utilisation rates in Schenkenzell

						Delta %	
							Ø 2011/13
Wood / Chips	t		x		321	207	-35,51
Cardboard, paper	t	x			60	62	3,91
Foil	t	x			2	1	-56,67
Scrap	t	x			23	17	-25,43
Diverse plastic waste	t		x		52	0	-100
Residual waste, municipal waste	t			x	39	41	4,10
Organic waste	t		x		1,3	1	-27,50
Compressed gas packaging	t		x		-	0,04	-
Synthetic resin, varnish waste	t			x	4	5	12,83
Diverse hazardous waste	t	x	x		1,3	1	-14,05
Utilisation rate	%				100	100	0,00

Source: LCAs, monthly reports

A positive development is marked by the decrease in packaging foil in Schenkenzell by almost 57%.

G4-EN25 Weight of hazardous waste

Hornberg		Ø 2011/13	Ø 2014/16	Delta %
Weight	t	13,63*	19,90**	46,00
Percentage of overall waste	%	0,47	0,71	0,24

*incl. soil disposal at contaminated sites (once-off)

**Hazardous waste includes filter lime / residual lime in 2016.

Schenkenzell		Ø 2011/13	Ø 2014/16	Delta %
Weight	t	5	6	13,92
Percentage of overall waste	%	1,04	1,59	0,54

Products and services

G4-EN27 Ecological improvements of products and services

Duravit has developed a new material permitting thinner wall strengths and therefore an essential reduction in the raw material used. This, in turn, leads to lower energy requirements, fewer CO₂ emissions and lower end product weight. Thanks to the new HygieneGlaze®, the use of aggres-

ECOLOGICAL ISSUES

sive, environmentally-harmful cleaning agents and disinfectants as well as the excessive use of valuable drinking water can be significantly reduced when cleaning toilets. All ceramic and acrylic products have an Environmental Product Declaration (EPD). Bathroom furnishing products bear the PEFC seal of approval. This confirms that all of the wood and wood-based products used verifiably originate from ecologically, economically and socially sustainable forestry management.

G4-EN28 Percentage of sold goods returned, incl. packaging

It is a declared goal at Duravit to return as many resources to the recycling circuit as possible. All materials used at Duravit are recyclable: sanitaryware ceramic is ground and redirected in full to material utilisation. As a general rule, recyclable raw materials such as ABS plastics, board materials, fittings or glass are used for bathroom furnishings. And because they are easy to dismantle, furnishings can be recycled in line with the respective raw materials. To date, Duravit products have been directed to professional recycling by end consumers or installation firms at the end of their life cycles instead of being returned to the manufacturer. In the development of packaging, intelligent arrangement of the blanks and inserts largely avoids unnecessary padding material such as foam or polystyrene, yet the product is still optimally protected. In Germany, Duravit also participates in the Interseroh recycling programme.

Expenditure on environmental protection

G4-EN31 Total expenditure and investments in environmental protection by type

Hornberg		Ø 2011/13	Ø 2014/16	Delta %
Costs of waste disposal, treating emissions	EUR	106.055	121.323	14,40
Prevention costs	EUR	92.202	149.848	62,52

Schenkenzell		Ø 2011/13	Ø 2014/16	Delta %
Costs of waste disposal, treating emissions	EUR	10.395	9.539	-8,23
Prevention costs	EUR	2.360	43.378	1.738

Complaints procedure relating to ecological aspects

G4-EN34 Number of complaints concerning ecological impact

No complaints were lodged at the two sites during the period under review. The process for handling complaints received is clearly regulated. Complaints received are recorded in writing and documented in accordance with ISO 14001. External environment-related notifications – whether by telephone, in writing (letter or e-mail) or arising in discussions – are forwarded by the point of receipt to the Environmental Officer who obtains expert advice as required from the Energy Management Officer. Queries are processed within 2 days. Complaints are processed within one day. Where further enquiries are necessary, the complainant must be notified. Any measures required for eliminating the reason for the complaint are introduced without delay. Messages (minutes of meetings or letters of complaint) received, including any measures introduced, are collected and filed by the Plant Manager for a period of 3 years. The Environmental Officer or the Energy Management Officer is informed in accordance with ISO 14001.

Social issues

G4-DMA Social responsibility

It is the declared intention of Duravit to focus on people. The goal is to use a wide variety of measures to develop long-term relations with employees in order to minimise fluctuation. These figures are continuously documented and analysed. By further strengthening its reputation and trust, Duravit aims to position itself as an attractive and sincere employer within the framework of "Employer Branding" which is a key issue today. Relationships based on trust should prevail between superiors and employees. Everyone at Duravit should enjoy their work and be appreciated for their performance. Education and training, occupational safety, healthcare, social security, various sports or fitness activities and events also increase Duravit's attraction as an employer. The capacity to work by employees

Version 3.0_2014 – 2016

should be maintained. The issue of demographics will also be attributed greater emphasis in future. We also expect sustainable and particularly socially-compatible working methods of our business partners. For this reason, all international suppliers are obliged to sign the "Code of Conduct for Duravit Suppliers" in which they commit themselves towards observing the principles of social accountability. Duravit also sponsors clubs, education, social aspects, art and culture at its various locations.

Working practices and decent employment

G4-LA1 Fluctuation

		Ø 2011/13	Ø 2014/16	Delta %
Total number of employees	Number	789	786	-0,46
Fluctuation rate	%	-0,89	0,28	1,16
Migration balance	Net figures	-2,33	3,33	-243

Employer-employee relations

G4-LA4 Minimum notice periods for operational changes

Two members of the Works Council are represented on the Supervisory Board and are therefore informed from the very beginning in the event of pending significant operational changes. This issue is also regulated in §§ 33, 90.92, 111 of the Works Constitutions Act (BetrVG). The collective wage agreement refers to the BetrVG.

Health and safety

G4-LA6 Illness and absence rates

		Ø 2011/13	Ø 2014/16	Delta %
Work-related accidents	1000-Man rate	8,73	13,2	51,58
Illness rate	%	4,1	4,57	0,47

Education and training

G4-LA9 Education and training

		Ø 2011/13	Ø 2014/16	Delta %
Average number of active employees	Number	751	743,7	-0,98
Total days invested in education & training / Total number invested of employees	Ø days in education & training	1,7	1,7	-1,96

There is no breakdown by gender.

G4-LA11 Employee evaluation

		Ø 2011/13	Ø 2014/16	Delta %
Employees subject to regular evaluation	%	89,9	67,4	-22,5

Records on employee evaluations are only available as of 2014. Employee evaluations are only carried out at the request of the superior or employee and are not specified.

Diversity and equal opportunities

G4-LA12 Diversity and equal opportunities

Breakdown of controlling bodies; see also G4-10.

		Ø 2011/13	Ø 2014/16
Members of the Supervisory Board*	Number	6	6
% men	%	83,3	83
% women	%	16,7	17
% persons < 30 years of age	%	0	0
% persons aged 30-50	%	44	48
% persons > 50 years of age	%	56	52

ECOLOGICAL ISSUES

Members of the Works Council**	%	13	13
% men	%	76,9	77
% women	%	23,1	23
% persons < 30 years of age	%	0	0
% persons aged 30-50	%	49	41
% persons > 50 years of age	%	51	59

* The Supervisory Board has 6 members, incl. 1 woman.

** The Works Council Board has 13 members, incl. 3 women.

Complaints procedure relating to working practices

G4-LA16 Number of complaints relating to working practices submitted, processes and solved via formal complaints procedures

Complaints are made verbally to the Works Council or Safety Officer. Complaints concerning the environment are made to the Plant Manager. No formal complaints have been received relating to working practices. If this case arises, there are unambiguous specifications that both the responsible Plant Manager and the Management Board are to be informed without delay and that they will co-ordinate handling of any such complaints.

Human rights

Right to exercise freedom of association and collective agreements

G4-HR4 Business locations and suppliers established for whom the right of employees to freedom of association and collective negotiations is violated or could be significantly endangered, and measures taken to protect these rights

The right to exercise freedom of association and collective agreements applies at each Duravit AG plant. Furthermore, all suppliers are obliged to sign the "Duravit AG Code of Conduct" or present a separate agreement in which they are committed to observing the right to exercise freedom of association and all statutory regulations in full, especially with regard to working conditions.

Company

Local communities

G4-S01 Incorporation of local sites

For several decades, local clubs have been supported at all locations in the form of annual sponsorship funds. The Management Board is solely responsible for this. Moreover, there is also an agreement in place with the local voluntary fire service in Hornberg that they will be supported by the Duravit plant fire service in emergencies. Duravit has also been involved from the start as a sponsor and partner of Naturpark Schwarzwald Mitte/Nord e.V. which not only stands for environmental and nature education but also for the promotion of a contemporary tourist infrastructure. Supported by the Marketing Department, the Management Board is responsible for dialogue and developing sponsorship programmes.

Product responsibility

Customer health & safety

G4-PR1 Tested product categories and services

Inspections comply with the requirements of ISO 9001.

		Ø 2011/13	Ø 2014/16	Delta %
Tested ceramic	%	12,41	10,50	-1,91
Tested bathroom furnishings	%	11,12	11,54	0,42

Marking products and services

G4-PR3 Information on products and services

All Duravit products (100%) feature CE marking. This documents that the product complies with all standards and guidelines applicable in the European judicial area. This also includes the EMC Guideline ensuring the electromagnetic compatibility of products as well as the IP44 test (spray-water protection) with which all current-carrying Duravit products fully comply. All electric products in the Wellness Technologies division bear the TÜV mark of conformity.

Protecting customer privacy

G4-PR8 Number of complaints concerning customer privacy and privacy violations

During the period under review, no complaints were submitted with regard to protection of our customers' privacy and there were no data leaks.

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Mitglied der
DGNB
Deutsche Gesellschaft für Nachhaltiges Bauen
German Sustainable Building Council

DGNB

Duravit is a member of the Deutsche Gesellschaft für Nachhaltiges Bauen (DGNB - German Association for Sustainable Building). The DGNB system serves towards objective description and assessment of the sustainability of buildings and accommodation. Quality is assessed comprehensively over the entire life cycle of the building.



USGBC / LEED

Duravit is a member of USGBC (US Green Building Council), a body promoting a sustainable future in the form of efficient and energy-saving buildings. One measure is the LEED programme for green buildings. LEED-certified buildings are economical, have a positive impact on the health of their residents and promote renewable energies.



IBU

Duravit is a member of Institut Bauen und Umwelt (IBU), an initiative comprising manufacturers of construction products joining forces to meet the challenge of more sustainability in construction. IBU offers conclusive ecolabel type III Environmental Product Declarations (EPDs) in accordance with ISO and CEN standards.



EPD

Duravit has been awarded Environmental Product Declarations (EPD) by IBU for the sanitaryware ceramic and sanitaryware acrylic product groups. An EPD indicates the environmental properties of a product as well as the company's awareness of its responsibility in terms of sustainable building.



European Water Label

The European Water Label is a voluntary system of European bathroom manufacturers in which Duravit participates along with 75 other major brands. The European Water Label online data base as well as product labels create transparency by depicting water consumption parameters for bathroom products in a comprehensive manner.



Water Sense

Duravit is a member of WaterSense, a partnership programme of the US Environmental Protection Agency (EPA). It is primarily aligned towards consumers who wish to reduce their levels of water consumption. Products and services bearing this label save at least 20% without any negative impact on function or performance.



PEFC

Duravit bathroom furnishings production bears the PEFC seal of approval. PEFC is the largest institution for safeguarding sustainable forest management via an independent certification system. Wood and wood products bearing the PEFC label verifiably originate from ecologically, economically and socially sustainable forest management.

 **DURAVIT**